



Office of
Employee Relations
Work-Life Services

1-800-822-0244

www.oer.ny.gov/eap

FrontLine Employee

Wellness, Productivity, and You!

Saying “Yes” to an EAP Supervisor Referral

If your supervisor suggests visiting the Employee Assistance Program (EAP) because of performance, attendance, or a personal concern, don't hesitate. You might think, “I should handle this on my own,” but EAPs exist to make getting help simple, confidential, and effective. EAPs quickly connect you with the right resources—saving time, reducing stress, and preventing procrastination. Every contact is private, free of charge, and focused on getting you the right help. Managing difficulties alone often allows them to grow worse, precipitating a crisis. EAP coordinators use proven approaches you may not easily find on your own. Employees who use the EAP often wonder why they didn't call sooner, realizing that what once felt overwhelming is now manageable. Saying yes to the EAP means choosing a faster, easier path to solutions with trusted guidance.



Signs of Substance Abuse That Parents Overlook

Early warning signs of teen substance abuse are often subtle, but patterns emerge—and that's the key. Overlooked symptoms include: 1) Insomnia, erratic sleep, or daytime drowsiness dismissed as normal adolescence; 2) Longtime friends abandoned for new groups they won't discuss; 3) Secretive phone use and reluctance to share daily activities; 4) Use of eye drops, heavy cologne, or perfume; 5) Declining grades; 6) Loss of interest in favorite activities; 7) Irritability, anxiety, mood swings, or changes in appearance and hygiene; and 8) Missing money or valuables. Isolated, these signs may seem minor, but together they warrant serious concern. Stay engaged, keep conversations open, and you'll improve the chance for earlier, possibly lifesaving, intervention.



Learn to Neutralize Stress Triggers

Learn to manage (neutralize) stress triggers and you will better control your emotional response to them. A diary will help you discover what consistently creates irritability—traffic, a looming deadline, unexpected expenses, or communication challenges with loved ones. Neutralize these triggers by first recognizing your reaction—sudden irritation or resentment; feeling disrespected or dismissed or ignored; feeling judgmental; having an urge to argue, criticize, or withdraw. This self-awareness is half the battle. It allows you to take control of your response more easily. Then discover what works for you: counting to 10, letting go, laughing it off, taking a walk, reframing, or taking slow breaths. Neutralizing triggers is a life skill that builds resilience. Try it to improve relationships and make work and home life more rewarding.



Healthy Aging Month: Top Regrets Facing Adults as They Age

What do people in their 60s, 70s, and 80s say they wish they had done earlier to improve their health? Research on aging and regret may inspire you to prepare for a healthier future. The following were frequently mentioned: Not taking joint health more seriously, whether through strength training, treating knee or back pain sooner, or maintaining flexibility; not working on balance training and fall prevention; postponing vision or hearing care that resulted in limited driving and social connections; and skipping health screenings—those with diabetes, high blood pressure, or cancers realize such conditions could have been managed if discovered sooner. Commonly cited regrets were neglecting friendships or missing opportunities for gatherings while friends were still active; not preparing one's home for aging-in-place; or not accepting mobility aids sooner, which could have prevented falls and the isolation that followed.



Exercise and Creativity Can Help Ease Financial Stress

Financial stress and the weight of having no immediate solutions can feel crushing. It's easy to think the only answer is "more money." Yet research shows exercise and creative pursuits sharpen focus, boost resilience, and spark problem-solving skills—all of which can indirectly improve financial outlook. Under stress, motivation for these activities often disappears. It feels counterintuitive to focus on them when money problems demand urgent answers, but these very habits can act as catalysts for change. Exercise lowers stress hormones, improves sleep, and sharpens focus, giving you the clarity needed to think strategically about money. Creative pursuits engage problem-solving skills and encourage new perspectives. The bottom line? Don't put your life on hold. Even small steps—ten minutes of movement or another healthy pursuit—can restore a sense of control and momentum. This renewed energy often carries over, helping you tackle financial challenges with resilience. The irony is that while these activities don't directly earn money, they build the mindset that makes solutions possible. Try it: If you're weighed down financially and feeling stuck, choose one healthy habit this week—exercise, journaling, or a hobby—and notice how it shifts your perspective on financial challenges.



Overlooked Role of the Workplace in Suicide Prevention

The workplace can play a strong role in suicide prevention. We spend much of our lives at work, and as a result, those around us often notice changes in our mood, behavior, and performance, possibly before others outside of work do.

These early observations can open the door to support. Add a welcoming workplace that encourages employees to get help from their EAP for mental health issues, along with making it easy to do so, and you produce a strong foundation for prevention. Many suicide attempt survivors report a shared awareness regarding prevention. Many did not think their personal problems were that severe until they grew worse. Others believed their problems were ones they had to resolve on their own. So, education to understand that not all problems are "do-it-yourself" projects would have played a key role in reaching out. Tip: Break the isolation. If you notice a co-worker struggling, reach out privately with concern rather than judgment. You might say, "I've noticed you seem stressed—would you like to talk?" Simply listening, without feeling a need to "have *the* answer" helps reduce isolation—a major factor in lowering suicide risk.



Empathy's Power in the Workplace

The importance of empathy in the workplace can't be overemphasized. How would you rate your ability to sense others' unspoken concerns, recognize when a co-worker is struggling, or adjust your communication style so it matches the needs of a co-worker at the moment? If that ability is high, your co-workers are probably more inclined to share their ideas with you, admit mistakes, and trust your advice. Here's why: Your empathetic style creates a psychologically safe workplace. To grow empathy skills, be genuinely interested in maintaining positive relationships with co-workers. Slow down, give full attention, and resist the urge to interrupt or plan what you are going to say while they're speaking. Ask clarifying questions, and if you are sure you understand what your co-worker just said, reflect back (i.e., I heard you say that...). This reflection is experienced as validating, it will deepen your relationships, and you'll witness positive effects that ultimately make your job more meaningful.



Prevent the Afternoon Crash from Carbs

Yes, you can snack for improved mental focus in the afternoon. Best bets: 1) Nuts and seeds like almonds, walnuts, or pumpkin seeds deliver protein, healthy fats, and magnesium. 2) Greek yogurt with berries. The protein and antioxidants in Greek yogurt fuel the brain. 3) Hummus and carrot sticks, bell peppers, or cucumber provide fiber and healthy fats. 4) Apple slices with nut butter offer complex carbs, fiber, and fat to prevent sugar spikes. 5) Whole-grain crackers with cheese or turkey deliver protein and carbs. 6) Small amounts of 70% dark chocolate can boost mood and alertness. 7) Hard-boiled eggs supply protein and nutrients to support memory and cognition. Dehydration often explains grogginess, so drink water to stay hydrated to maximize alertness.

